



FOR IMMEDIATE RELEASE:
October 1, 2009

GN REPORT CARD RECOMMENDS MORE STABILITY, BETTER COMMUNICATIONS

North Sky Consulting Group (NSC) today released the *GN Report Card*, comprehensive review of government programs and operations that is a 'snapshot' of what Nunavummiut see as the major challenges facing the territory.

"We are grateful for the confidence Nunavummiut have shown in this project and have done our best to accurately and fairly reflect their input," said Piers McDonald, NSC's Project Leader. "We appreciate the time taken by hundreds of GN staff to fill in the on-line survey so we could benefit from their experience."

The *GN Report Card* uses a narrative approach to reflect what was heard instead of grades. It includes 93 specific recommendations for addressing the concerns raised by Nunavummiut in five key areas: housing, social problems (including poverty), the quality of education, GN hiring practices and poor communications with and by the GN (that is, people feel distant from government).

The review of government operations found that the GN should focus on six priority areas:

- Communications – both within the government and with the public,
- Stability – support senior management so longer-term projects can be completed
- Collaboration – Start a Priorities Implementation Committee, put formal mechanisms in place between departments,
- Basic Tools – ensure good financial information, reliable IT systems available
- Recruitment & Retention – hire on merit, support existing staff with training and new staff with orientation
- Decentralization – Do operational review to see what can be salvaged

As well as the Report Card, NSC is providing the government with *What We Heard* (a summary of comments), a report on the consultation process itself and a package of the raw data collected (with identifying information removed to maintain confidentiality of participants).

More than 2,100 Nunavummiut from all 25 communities participated directly in surveys, meetings, and interviews, while many more listened to phone-in shows on radio. The report card has no grades because of the complexity of the issues involved, relying instead on observations and comments.

A PDF of the GN Report Card will be available on-line shortly at www.gnreportcard.ca in English and Inuktitut.

-30-

For more information contact:

Nancy Campbell
North Sky Consulting Group
(867) 332-4616